

Dear Guest,

We would just like to inform you about our cleaning procedure during this time.

At all times our rooms are cleaned to the highest of standards and during this period there are further measures in place to ensure the cleanliness of all of our spaces.

All of our rooms are being deep cleaned everyday regardless of stay over or checkout, this means that your room has been and will be fully cleaned using the following extra procedures.

- All surfaces including bed posts, door frames, handles etc are being fully sanitized with antibacterial solution.
- All rooms are cleaned individually with staff washing hands in between rooms and changing gloves to ensure no cross contamination.
- All extra pillows and blankets have been removed from rooms and thoroughly cleaned. These are available to you through request only.

We ask that during your stay with us you wash and sanitize your hands as much as possible especially upon exit and entry to the premises and please refrain from shaking hands. Sanitizer can be found on all entry points and around the public areas.

We are taking every precaution to ensure your stay is a safe and comfortable experience and thank you for your cooperation and for following our customer protocols we have put in place.

Kindest Regards,

**Management**

Blue Haven Collection